



REPLACEMENT SHEET

CHANGING CHARACTERISTICS OF A VOICE USER INTERFACE
STEVEN M. BENNETT
FILING DATE: 09/29/00 ATTORNEY DOCKET NO. 42P9766

1/4

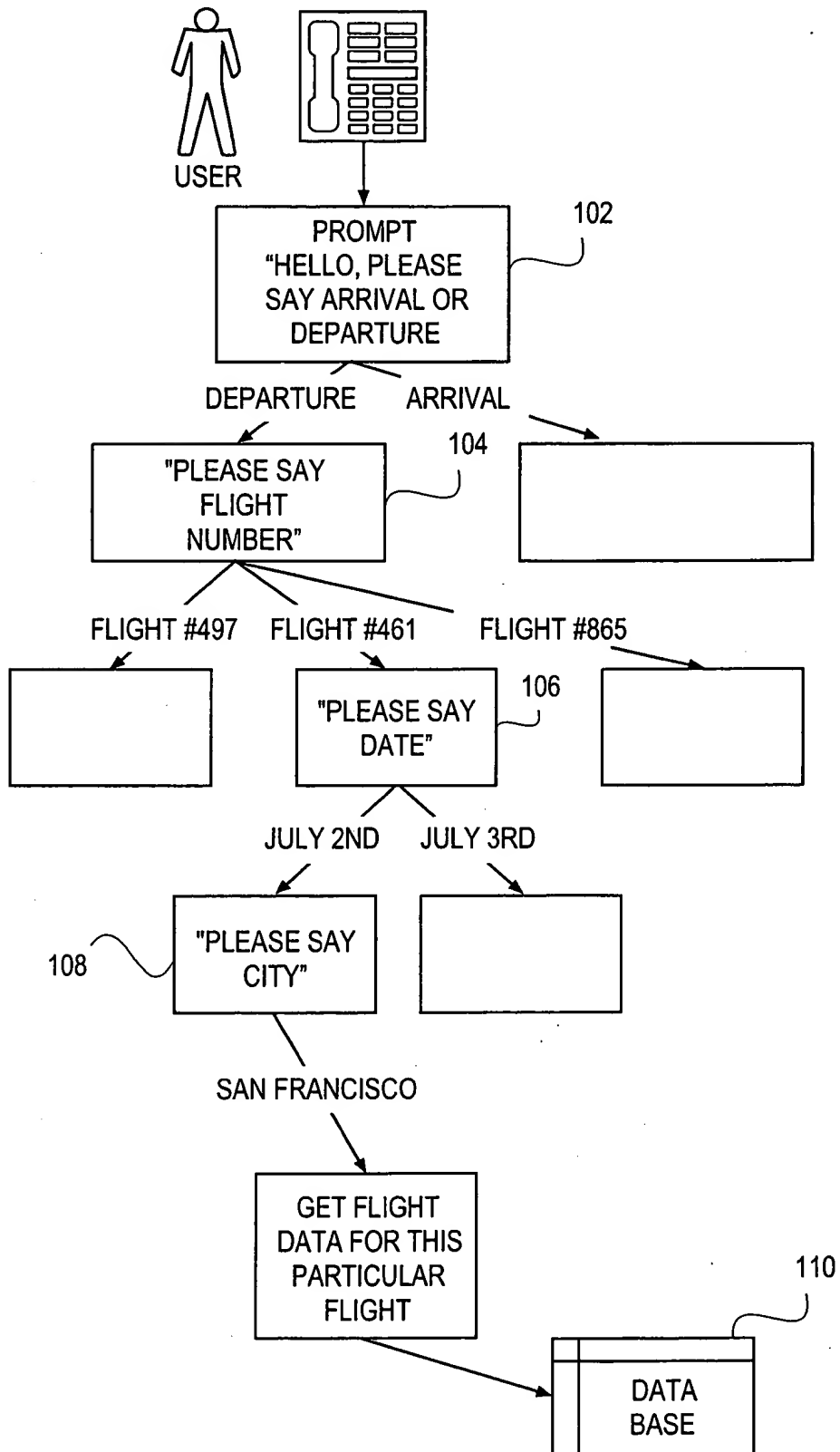


FIG. 1



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2/4

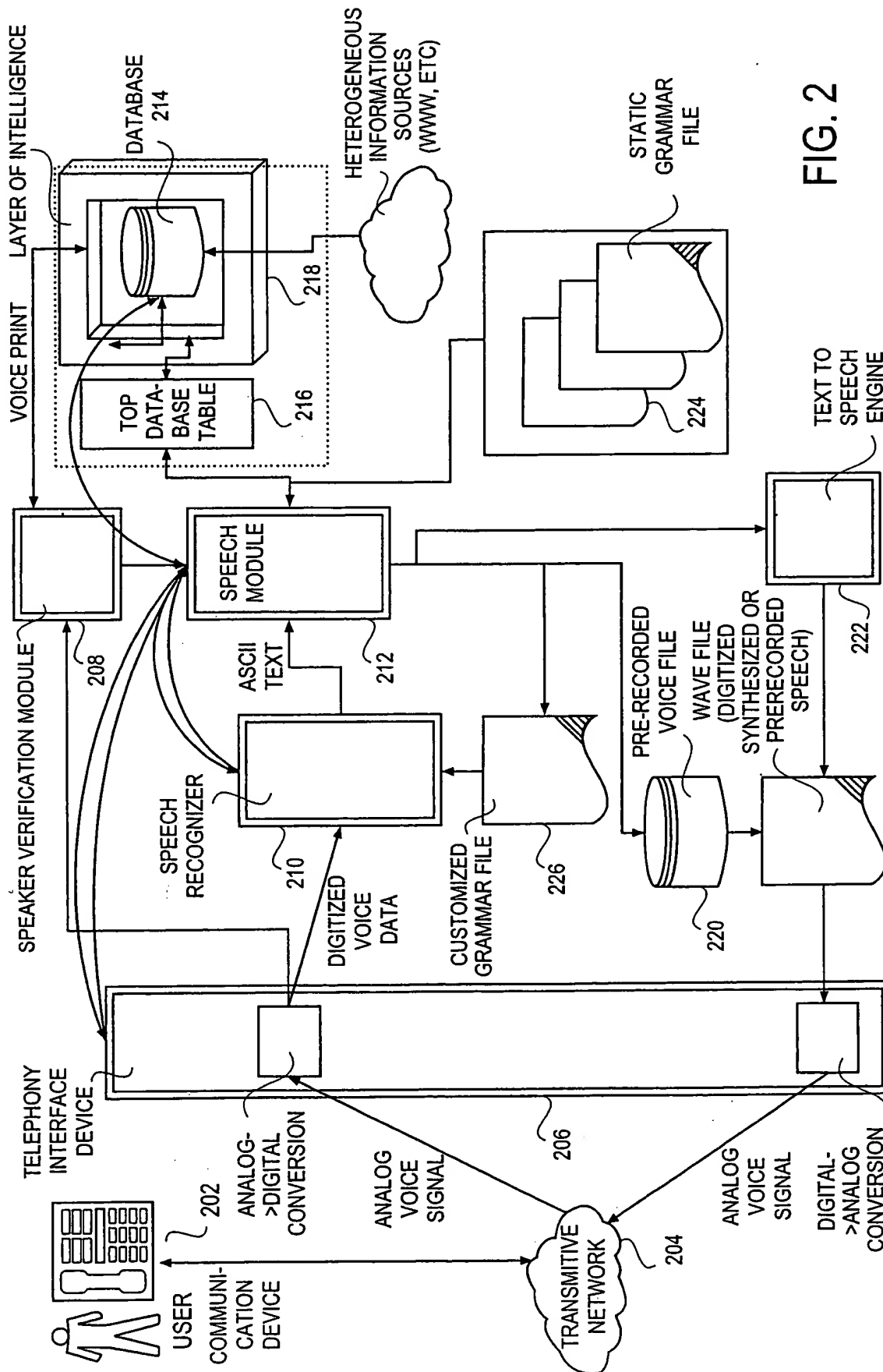


FIG. 2



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3/4

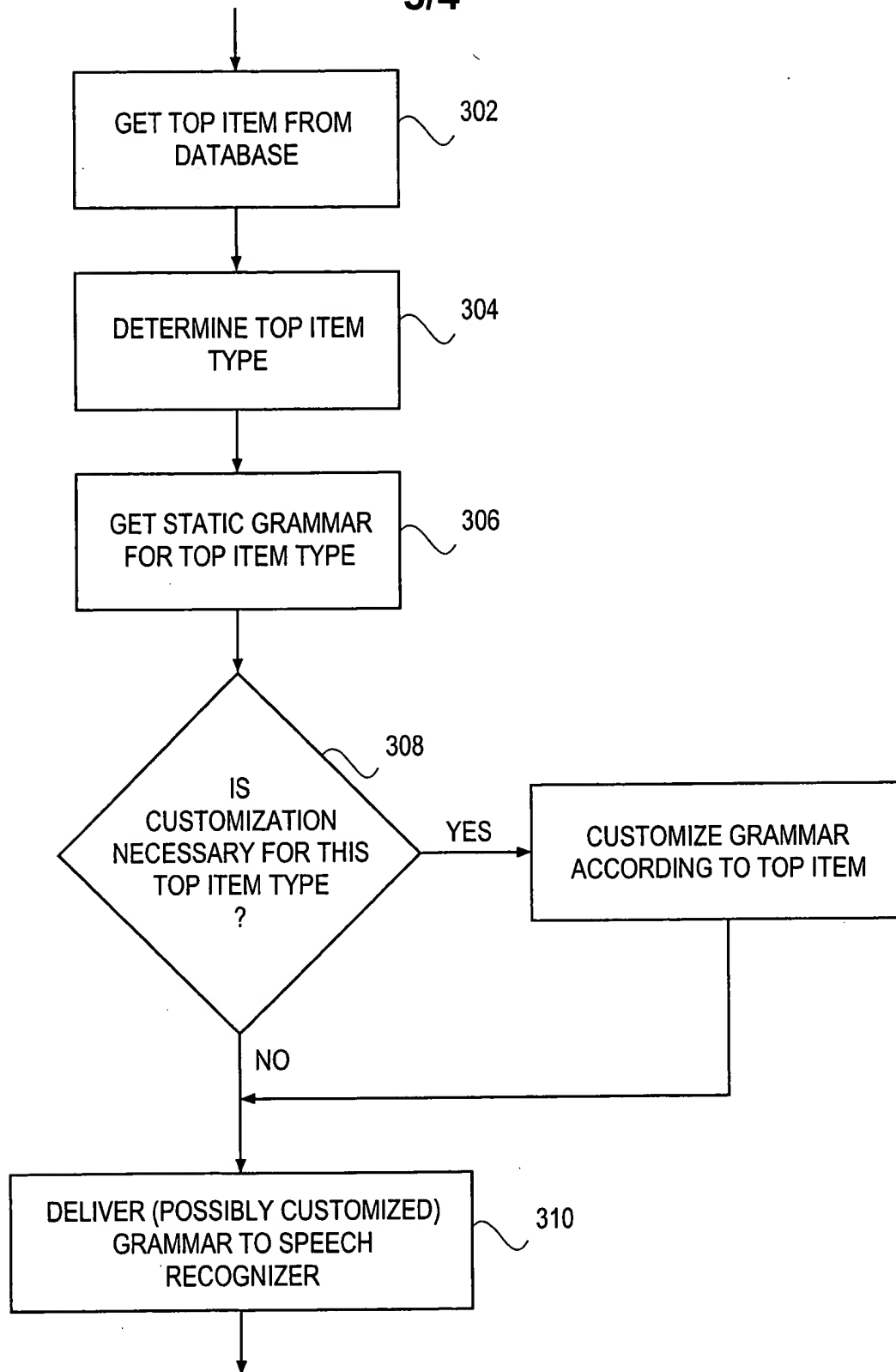


FIG. 3



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4/4

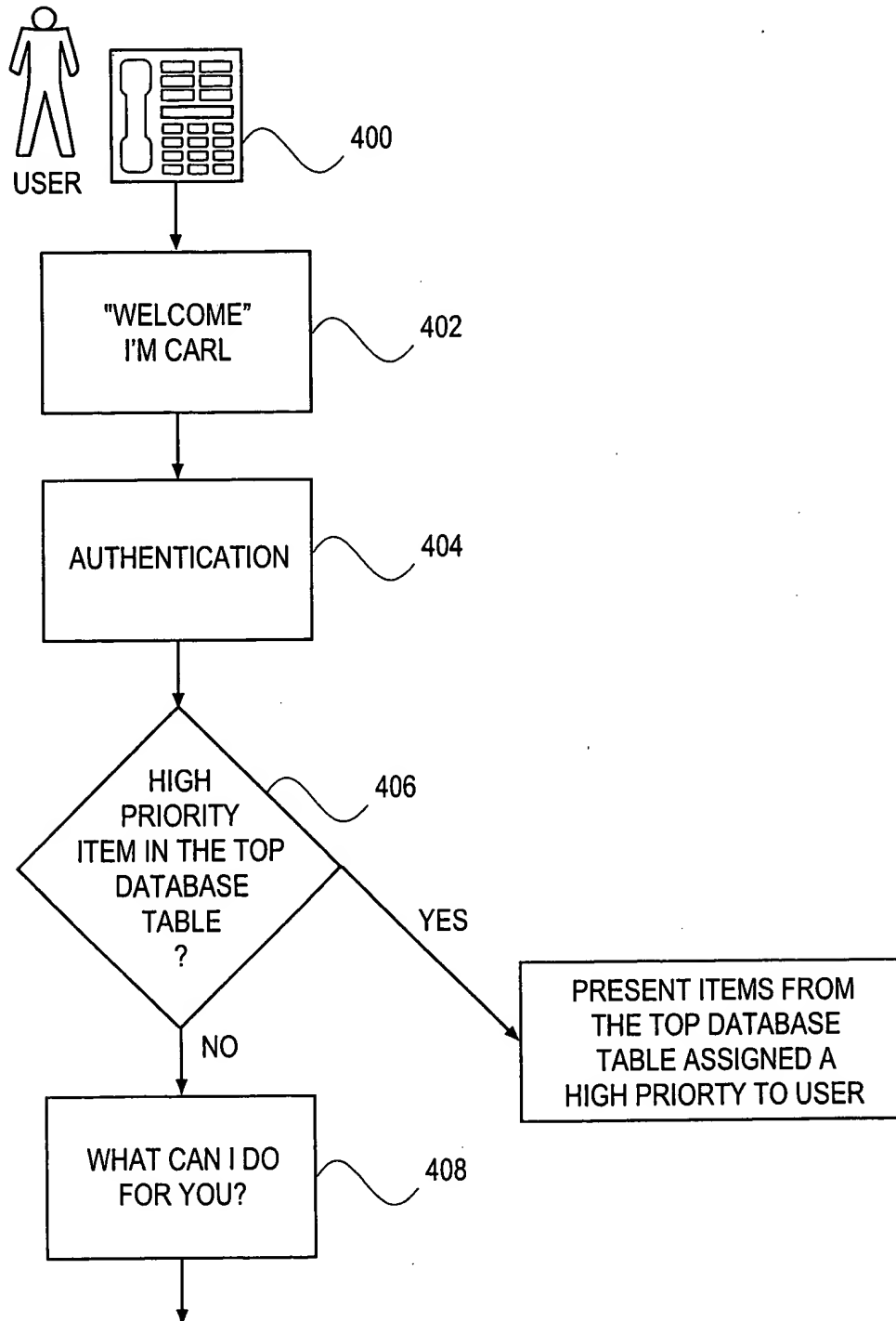


FIG. 4